

Condor: Capability List

The list of capabilities offered within the *Condor* solution has evolved over the last fifteen years to meet the specific demands of some of the largest US Government Agencies including the Department of Energy, Department of Defense, the FBI, and various highly secure sites.

Asset Control Within the Enterprise

Directory Management

- › Directory Maintenance
- › Printed Directory
- › LDAP Capability
- › Billing Account Management
- › Web Based 411

Call Accounting

- › SMDR Collection
- › Call Accounting
- › Exception Reporting

Cost Allocation

- › Cost Accounting
- › Summary Processing
- › Post / Credit Charges
- › Bill Preparation and Generation
- › Charge Allocation
- › Web Access to Bills

Service Desk Management

- › Service Request
- › Work Order
- › Cost Estimator
- › Trouble Ticket
- › Alarm / Fault Administration
- › Business Process Management and Work Flow
- › Customer Web Interface

Network Element Management

- › Equipment Management Access
- › Configuration Management
- › Port Management
- › Directory Number Management
- › VM Management
- › Maintenance Log Recording
- › Traffic Engineering
- › Trunk Traffic
- › Switch Performance

Facility Management

- › General and Allocated Inventory
- › Depot Maintenance
- › Plant Records
- › Services / Features
- › Location and Building

Expense Management Tools Outside the Enterprise

Asset Management for...

- › Point to point and Multi point leased circuits
- › Trunk lines
- › POTS lines
- › Primary Rate Interface (PRI), T1, T2, T3 etc.
- › ISDN
- › DSL
- › Frame Relay
- › Asynchronous Transfer Mode (ATM)
- › Mobile services/ Pagers / etc.
- › USOC

Service Provisioning for...

- › Service request
- › Order submission
- › Milestone tracking
- › Trouble ticketing
- › Activity log
- › Customer Web Interface
- › Business Process Management (BPM) and Workflow
- › Automated alerts
- › Cost estimator

Expense Management for...

- › Importing invoices
- › Bill merging
- › Charge reconciliation
- › Telecom bill consolidation
- › Export / Import General Ledger / Accounts Payable
- › Invoice Processing / Archiving
- › Bill auditing and Exception alert
- › Dispute initiation / Tracking / Credits
- › Payment authorization
- › Budget comparison

Contract and Vendor Management

- › Carrier and Vendor files
- › Contract records (Terms and conditions and rates)
- › Importing and storage of vendor agreements and contracts
- › Recording and comparing actual telecom spending vs. established ceilings
- › Paperless document storage

For more information on how Condor can help your organization please contact TMA Net today:

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